

Terms & Conditions

Reservation

Please submit a completed Tour Application form (down Load from our web-site) along with copy of passport and deposit

Deposit

Deposit amount should be equal to your air ticket amount which is non-refundable after ticket is issued.

Final Payment

Final Payment is due 45 days before departure. Failure to comply with these deposit and final payment requirements will result in automatic cancellation of the reservation and penalty charges will apply.

Late Reservation

A full payment is due immediately upon your tour confirmation if the reservation is made 45 days or less before departure.

Cancellation

When a reservation is cancelled, a written cancellation request must be submitted and the following cancellation charges will apply:

Up to 90 days before departure No Cancellation Charge.
Air ticket fare is non-refundable after being issued.
44 days to 30 days before departure 30% of the listed tour fare
29 days to 15 days before departure 50% of the listed tour fare
14 days or less before departure 100% of the listed tour fare

(Including no-shows or cancellation after the departure date)

Tour Prices

The tour fares include: Roundtrip international airfare; arrival and departure transfers in each city in China and all locally hosted tours with admissions in each city in China; hotel accommodations in each city in China, the luxury Yangtze River cruises with shore excursions; all ground transportation and domestic airfare within China; cultural performances and entertainment as specified in the tour descriptions; all meals as specified in tour descriptions (B: American Breakfast - L: Lunch - D). *Please refer to the itinerary of your tour description for complete details.

Additional Cost

The tour fares do not include: Cost of passports and visas, international airport departure taxes and China airport departure taxes. This fee must be paid along with the final balance of the tour fare, airline fuel surcharge if any, transportation of heavy baggage in excess of applicable allowance, tips to local guides and drivers, tips to restaurant staff, hotel and cruise waiters, chambermaids and porters. Airport taxes are subject to change without prior notice.

Single Supplement

Our tour prices are per person, based on double occupancy. If one passenger occupies one room alone, a single supplement is also required. There is no discount for triple occupancy.

Land Only Prices

We are pleased to offer land packages for those who would like to purchase the international air tickets by themselves. Please also make sure that the arrival dates in China match the tour scheduled date.

Land only prices do not include a flight to Beijing, arrival airport transfer in Beijing on Day 2, departure airport transfer in Shanghai or Hong Kong on last day.

Airport Transfers

Airport arrival or departure transfer is not included for those who arrive earlier or stay behind, or make their own international flight arrangement.

Responsibility

Southeast Travel Service acts as tour operator and agent. The suppliers providing transportation, conveyance or accommodations are independent contractors and are not agents or employees of Southeast Travel Service. All tickets, coupons and receipts issued by Southeast Travel Service and all arrangements for transport or conveyance or for hotel accommodations are made by Southeast Travel Service as agent of the suppliers. By utilizing the services of suppliers, you agree that neither Southeast Travel Service nor any subsidiary or affiliate of Southeast Travel Service shall be liable for any injury, damage, loss, accident or delay incurred upon you or those traveling with you in connection with any accommodations, transportation or other services resulting directly or indirectly from any acts or default of the suppliers or from any occurrence or condition beyond the control of Southeast Travel Service, including defects in vehicles or breakdown in equipment. Nor shall Southeast Travel Service be liable for any injury, damage, loss, accident or delay resulting directly or indirectly from delays, cancellations or changes in flights, itineraries, schedules, steamers or other services, strikes, theft, sickness, weather, quarantine or other causes. All tour itineraries and fares may be affected by alterations or delays in air or surface transportation services. Southeast Travel Service reserves the right to withdraw any tour in this program and to make such alterations in the itineraries as may be found desirable for the convenience of the parties or the proper operation of the tour. Southeast Travel Service reserves the right to decline to accept or to retain any person as a member of the tour party at any time. Due to the change of air fare, hotel rates, cruise fare and the foreign exchange rate, Southeast Travel Service reserves the right to change the tour fare at its discretion without prior notice.

The local handling travel agency in China has sole and exclusive control over the operation of all tours. The local handling travel agency in China reserves the right to make alterations or adjustments in the itinerary as to destinations, transportation, accommodations and all other services. Neither Southeast Travel Service nor any subsidiary or affiliate of Southeast Travel Service shall be responsible for any such alterations made by the local handling travel agency in China.

Payment of a deposit represents acceptance by the tour member of the Terms & Conditions listed herein. By utilizing the services of Southeast Travel Service, you agree that the exclusive venue for all claims, actions or proceedings against Southeast Travel Service of whatsoever nature arising out of this contract shall be the State of California and such claim, actions or proceedings shall be determined according to the laws within the jurisdiction of the State of California.